



Florida DrupalCamp 2013

Sat. April 20, 2013 @ Florida Technical College in Orlando, FL

**Red Hen – Do you put all of
your contacts in one basket?**

Dennis Solis

Site Building, April 20, 2013

Dennis Solis



- Over 30 years experience as software developer.
- Graduate of the Drupal Career Starter program
- Eight months of drupal development
- Writing the RedHen documentation
 - Module Installation
 - Implementation

Dennis Solis



- You can find me on
 - IRC channel #drupal-florida
 - drupal user name densolis
 - <http://drupal.org/user/2229734>
 - densolis@aol.com
 - Follow
 - Groups.drupal.org/florida

Drupal Easy



- Thanks DE for sponsoring this room
- One of the organizers of DCFL
- Training & Consulting Company
- Drupal Easy Pod Cast
- One of my mentors



RedHen CRM Module



- Sponsored by Think Shout
- Maintainers:
 - Lev Tsypin – (Partner at TS)
 - Tauno Hogue
 - Gabriel Carleton-Barnes
 - Brandon Lee
 - Sean Larkin – (Partner at TS)



What does CRM mean?



- Customer Relationship Management
- Constituent Relationship Management
- Contact Relationship Management

What does a CRM do?



- A CRM Module should:
 - Contact Management
 - Customer Relationship Management
 - Sales Force Automation
 - Track sales leads from the time they are obtained until the sales are closed

Why use a CRM?

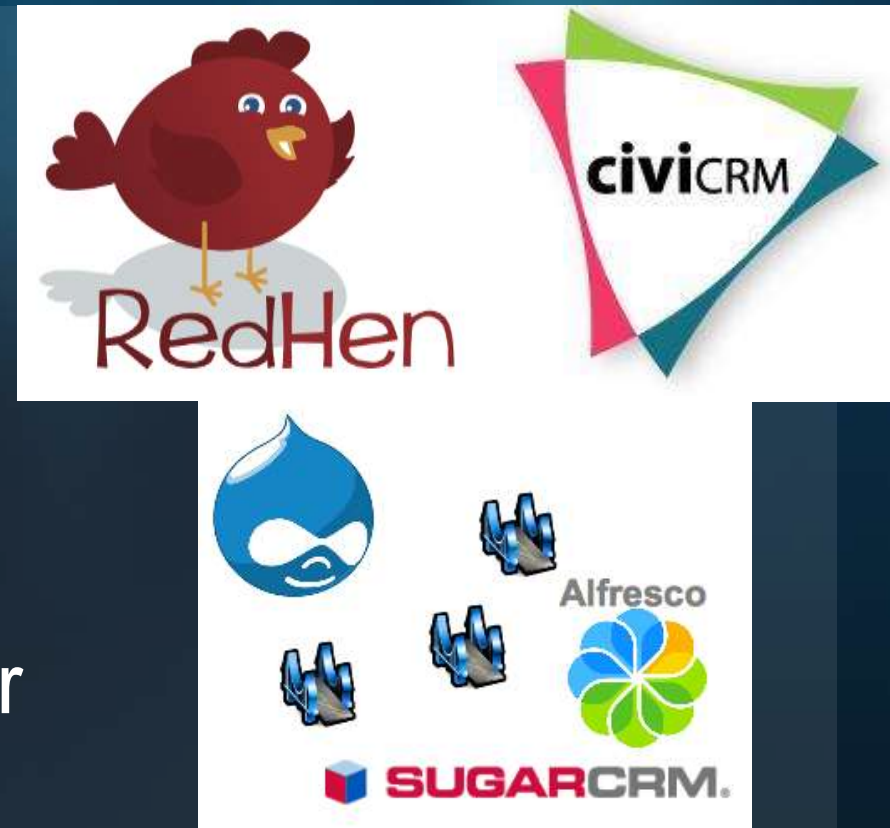


- Manage members and donors
- Maintain connections between individuals and organizations
- Handle events
- Track user engagement

Drupal CRM Modules



- Redhen
- CiviCRM
- CRM Core
- Debut RedHen
- SalesForce CRM
- SugarCRM Connector



Webform CRM Modules



- Webform
 - Vtiger CRM
 - CiviCRM
 - Sugar



CRM Core



- It supports following types of entities:
 - Contacts & relationships between contacts.
 - Activities (contact interaction info).
 - Each of these are fieldable entities
 - User
- 147 Sites
- Have to add membership renewal.

CiviCRM



- Bolted on top of Drupal
- Works great out of the box
- Hard to customize – dealing with:
 - Two different sets of API
 - Two different database schemas
 - Two different theming systems
 - Extensive knowledge required to make both work

SugarCRM



- Complicated
- Need experienced developers
- Integrates with a 3rd party solution
- More of an enterprise level product



Why a native CRM?



- A more seamless user experience
- Drupal's mobile and responsive tools
- Integrate CRM data with Drupal tools
- Decreased staff training costs
- Potential reductions in technical risk
- Potential reductions in IT costs

RedHen



- Architecture - Wanted to
 - Keep the software lean
 - Maintain a stable platform
 - Plays well with other modules
 - Rules, Views, etc.
 - But does not depend on them

Why use RedHen?



- Native Drupal
- Excels as Association Management
- The Drupal Association
 - Member Organizations (Drupal Easy)
 - Organization has contacts
 - Employees
 - Customers
- Include event registration with contacts
- Sales Force CRM integration module

RedHen

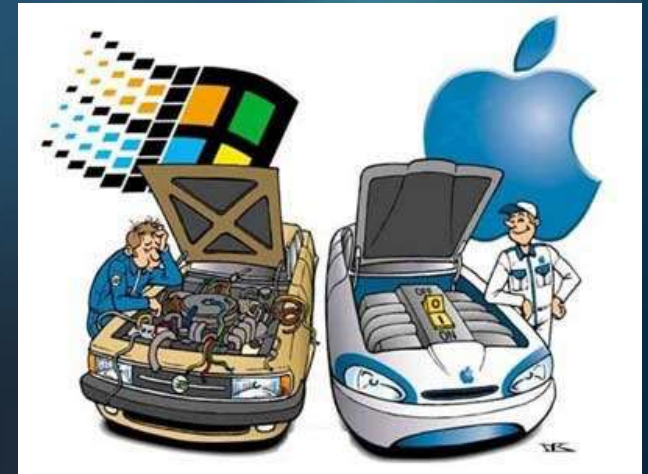


- Dependency
 - Relation
 - Entity API
 - Message
 - Required by Activity module

Which CRM is best?



- Same argument as:
 - Ford vs Chevy
 - Windows vs Mac vs Linux
 - Google vs Bing
 - IE vs Firefox vs Chrome



Sons of AMVETS



- Replacing the Son of AMVETS
- Currently: ALL paper & snail mail
- Future: All forms will be processed on-line

Sons of AMVETS



- Adding:
 - Membership management
 - Membership renewal
 - Payment tracking
 - Charity project reporting management
 - Create on-line forms to process miscellaneous paper forms

Sons of AMVETS



- The Sons currently have 23,000 members.
- Red Hen will be used for
 - Membership management
 - Membership renewal
 - Event Registration



RedHen Family



- Children
- Aunts and Uncles
- 1st Cousins
- Distant relatives

RedHen Family

- Children
 - Activity



RedHen Family

- Children
 - Activity
 - Contact



RedHen Family

- Children
 - Activity
 - Contact
 - Engagement scoring



RedHen Family

- Children
 - Activity
 - Contact
 - Engagement scoring
 - Fields



RedHen Family

- Children
 - Activity
 - Contact
 - Engagement scoring
 - Fields
 - Notes



RedHen Family

- Children
 - Activity
 - Contact
 - Engagement scoring
 - Fields
 - Notes
 - Organization



RedHen Family

- Children
 - Activity
 - Contact
 - Engagement scoring
 - Fields
 - Notes
 - Organization
 - Organization Group



RedHen Family



- Children
 - Activity
 - Contact
 - Engagement scoring
 - Fields
 - Notes
 - Organization
 - Organization Group
 - Registration

RedHen Family



- Children
 - Activity
 - Contact
 - Engagement scoring
 - Fields
 - Notes
 - Organization
 - Organization Group
 - Registration
 - RedHen Relation

RedHen Family



- Aunts and Uncles
 - RedHen Membership

RedHen Family



- Aunts and Uncles
 - RedHen Membership
 - Entity Registration

RedHen Family



- Aunts and Uncles
 - RedHen Membership
 - Entity Registration
 - Sales Force CRM Suite (7.x-3.x)

RedHen Family



- Aunts and Uncles
 - RedHen Membership
 - Entity Registration
 - Sales Force CRM Suite (7.x-3.x)
 - Mail Chip

RedHen Family



- Aunts and Uncles
 - RedHen Membership
 - Entity Registration
 - Sales Force CRM Suite (7.x-3.x)
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 - Mandrill

RedHen Family



- Aunts and Uncles
 - RedHen Membership
 - Entity Registration
 - Sales Force CRM Suite (7.x-3.x)
 - Mail Chip
 - Mandrill
 - Poultry Theme

RedHen Family



- Aunts and Uncles
 - RedHen Membership
 - Entity Registration
 - Sales Force CRM Suite (7.x-3.x)
 - Mail Chip
 - Mandrill
 - Poultry Theme
 - RedHen Demo

RedHen Family

- 1st Cousins
 - Relation



RedHen Family

- 1st Cousins
 - Relation
 - View



RedHen Family

- 1st Cousins
 - Relation
 - View
 - Rules



RedHen Family



- 1st Cousins
 - Relation
 - View
 - Rules
 - Debut Redhen

RedHen Family



- 1st Cousins
 - Relation
 - View
 - Rules
 - Debut Redhen
 - Drupal Commerce

RedHen Family

- Distant relatives
 - Webform
 - Other field modules
 - Other Entity base modules



RedHen Family



- The RedHen family is quite large
 - Children
 - Aunts and Uncles
 - 1st Cousins
 - Distant relatives
- RedHen module and it's children

RedHen Family

- Children
 - Contact
 - Fields
 - Notes
 - Organization
 - Organization Group
 - RedHen Relation



Drupal Concepts



- Entity types > Bundles > Fields > Entities.
- Entity types (foundation)
 - Content, User, Taxonomy, Comments
- Bundles – A subset or a type of “Entity Types”
 - Basic page, article, events

Drupal Concepts



- Entity types > Bundles > Fields > Entities.
- Fields
 - Name, Address, City, State, etc.
- Entity
 - A single “instance” of a particular entity type of bundle.
 - A single article, contact, user, comment.

Drupal Concepts



- Object-Oriented Terms
 - *An entity type* is a *base class*
 - A *bundle* is an *extended class*
 - A *field* is a *class member, property, variable* or *field instance*
 - An *entity* is an *object* or *instance* of a *base* or *extended class*

RedHen Concepts



- Two main entity types:
 - Organizations
 - Contacts
- Site builders can create different bundles
- Each bundle is “fieldable”.

RedHen Concepts



- Two main entity types:
 - Organizations
 - Contacts
- Site builders can create different bundles
- Each bundle is “fieldable”.

RedHen Concepts



- Connections are managed from the contact entity edit screen.
- Optionally, contact entities can be associated with Drupal user accounts.
- Or a new Drupal user account can be created from the contact entity edit form

RedHen Concepts



- Connections can be between
 - Contacts
 - Contacts and organizations
 - Organizations
 - Contacts
- Connections are relation entity type
 - As such, the connection is “fieldable”.

RedHen Concepts



- RedHen Notes – is an entity type
- The RedHen Note entity is “fieldable”.
- Integrates with the "RedHen Engagement Scoring".

RedHen Concepts



- RedHen Groups – light weight version of Organic groups.
- Provides private node content for each organization.

RedHen Concepts



- **Memberships**
 - Another custom entity type
 - Defined by the RedHen Membership module

RedHen Demo



- Was going to configure Drupal Association
- Examine the RedHen Demo Distribution
- Drupal.org/project/redhen_demo
 - Create database
 - Download and install distribution

RedHen



- Create a database called redhen
- Download and install drupal
- Download & enable additional modules
- Download Zen & Poultry theme (optional)
 - Set Poultry to default theme
 - Disable Bartik them

RedHen



- Download Zen & Poultry theme (optional)



Bartik 7.19 (default theme)

A flexible, recolorable theme with many regions.

[Settings](#)

Disabled themes



Garland 7.19

A multi-column theme which can be configured to modify colors and switch between fixed and fluid width layouts.

[Enable](#) | [Enable and set default](#)



poultry 7.x-1.0-beta1+7-dev


Read the [online docs](#) or the included README.txt on how to create a theme with Zen.

[Enable](#) | [Enable and set default](#)

RedHen



Dashboard Content Structure Appearance People **RedHen** Modules Configuration Reports Help admin

 **localhost** My account Log out

Home

Search

Navigation

- CRM Dashboard
- Add content

Welcome to localhost

The content access permissions need to be rebuilt. [Rebuild permissions.](#)

No front page content has been created yet.

- [Add new content](#)

RedHen Settings



CRM Dashboard

RedHen CRM is an open source CRM *framework* built natively in [Drupal](#). RedHen CRM is packed with [association management](#) (AMS) features for managing detailed information on contacts and organizations, membership services, event registrations, and constituent engagement.

[Contacts](#)

View, manage, and search contacts.

[Organizations](#)

View, manage, and search organizations.

[Activity](#)

RedHen activity stream.

[Structure](#)

Define bundles and manage fields for RedHen entities.

[Settings](#)

RedHen configuration and settings.

RedHen
CRM



RedHen - Settings



RedHen CRM settings

RedHen CRM settings.

☒ **Connect users to Redhen contacts**

If checked, Redhen will attempt to connect Drupal users to Redhen contacts by matching email addresses when a contact is updated.

☐ **Mirror RedHen Contact email to Drupal user**

If checked, RedHen will mirror the primary email of a RedHen Contact with the email of the linked user account. The email field on the Drupal user form will also be disabled.

☐ **Automatically enable memberships on their Start date**

If checked, RedHen will set Inactive memberships to Active on their Start date during cron runs.

☐ **Automatically expire memberships on their Expiration date**

If checked, RedHen will set Active memberships to Expired on their Expiration date during cron runs.

Save configuration

RedHen - Structure



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RedHen



- RedHen Structures

[Home](#) » [Administration](#) » [Structure](#)

RedHen CRM 



[Contact types](#)

Manage contact entity types, including adding and removing fields and the display of fields.



[Engagement Scores](#)

Manage Engagement Scores.



[Notes](#)

Manage RedHen notes



[Organization types](#)

Manage organization entity types, including adding and removing fields and the display of fields.

RedHen



- RedHen – Contact type

[Home](#) » [Administration](#) » [Structure](#) » [RedHen CRM](#)

Contact types

[+ Add contact type](#) [+ Import contact type](#)

LABEL	STATUS	OPERATIONS					
Volunteer (Machine name: volunteer)	Custom	edit	manage fields	manage display	clone	delete	export
Staff (Machine name: staff)	Custom	edit	manage fields	manage display	clone	delete	export

RedHen



- RedHen – Contact type

Volunteer

[EDIT](#)[MANAGE FIELDS](#)[MANAGE DISPLAY](#)[Show row weights](#)

Label	Machine name	Field type	Widget	Operations	
+ Contact name	name	Contact name			
+ Email	redhen_contact_email	RedHen Email	Email field	edit	delete
+ Address	field_address	Postal address	Dynamic address form	edit	delete
+ Availability	field_availability	Text	Text field	edit	delete
+ Add new field					
<input type="text"/>		- Select a field type - Type of data to store.	- Select a widget - Form element to edit the data.		
Label					

RedHen



- RedHen Engagement Scores

[Home](#) » [Administration](#) » [Structure](#) » [RedHen CRM](#)

Engagement Scores

[+ Add engagement score](#) [+ Import engagement score](#)

LABEL	SCORE	STATUS	OPERATIONS			
Low points (Machine name: low_points)	5	Custom	edit	clone	delete	export
Medium (Machine name: medium)	10	Custom	edit	clone	delete	export
Big points (Machine name: big_points)	20	Custom	edit	clone	delete	export

RedHen



- RedHen – Notes

The screenshot shows the RedHen CRM administration interface. At the top is a navigation bar with links: Dashboard, Content, Structure, Appearance, People, RedHen, Modules, Configuration, Reports, Help, and a red "admin" button with a "Log" link. Below the navigation bar is a breadcrumb trail: Home » Administration » Structure » RedHen CRM. The main heading is "Notes" with a plus icon. To the right of the heading are three buttons: "MANAGE FIELDS", "MANAGE DEPENDENCIES", and "MANAGE DISPLAY". Below these buttons is a text instruction: "Administer Redhen Note fields and display".

RedHen



- RedHen – Organization Types

[Home](#) > [Administration](#) > [Structure](#) > [RedHen CRM](#) >

Organization types

[Add organization type](#)

[Import organization type](#)

Label	Status	Operations					
Foundation (Machine name: foundation)	Default	edit	manage fields	manage display	clone		export
Shelter (Machine name: shelter)	Default	edit	manage fields	manage display	clone		export

RedHen



Dashboard Content Structure Appearance People RedHen Modules Configuration Reports Help admin

Search

Navigation

- CRM Dashboard
 - Contacts
 - Organizations
 - RedHen Activity
 - Add content

Blocks

Content types

Field dependencies

Menus

Message types

RedHen CRM

Registration

Relation types

Taxonomy

CRM Dashboard

Contact types

Engagement Scores

Notes

Organization types

framework built natively in [Drupal](#). RedHen CRM is packed with features for managing detailed information on contacts and organizations, membership services, event registrations, and constituent engagement.

Contacts

View, manage, and search contacts.

Organizations

View, manage, and search organizations.

Activity

RedHen activity stream.

Structure

Define bundles and manage fields for RedHen entities.

Settings

RedHen configuration and settings.

RedHen CRM

RedHen - Contact



Dashboard Content Structure Appearance People RedHen Modules Configuration Reports Help admin

Search

Navigation

- CRM Dashboard
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Blocks

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RedHen activity stream.

Structure

Define bundles and manage fields for RedHen entities.

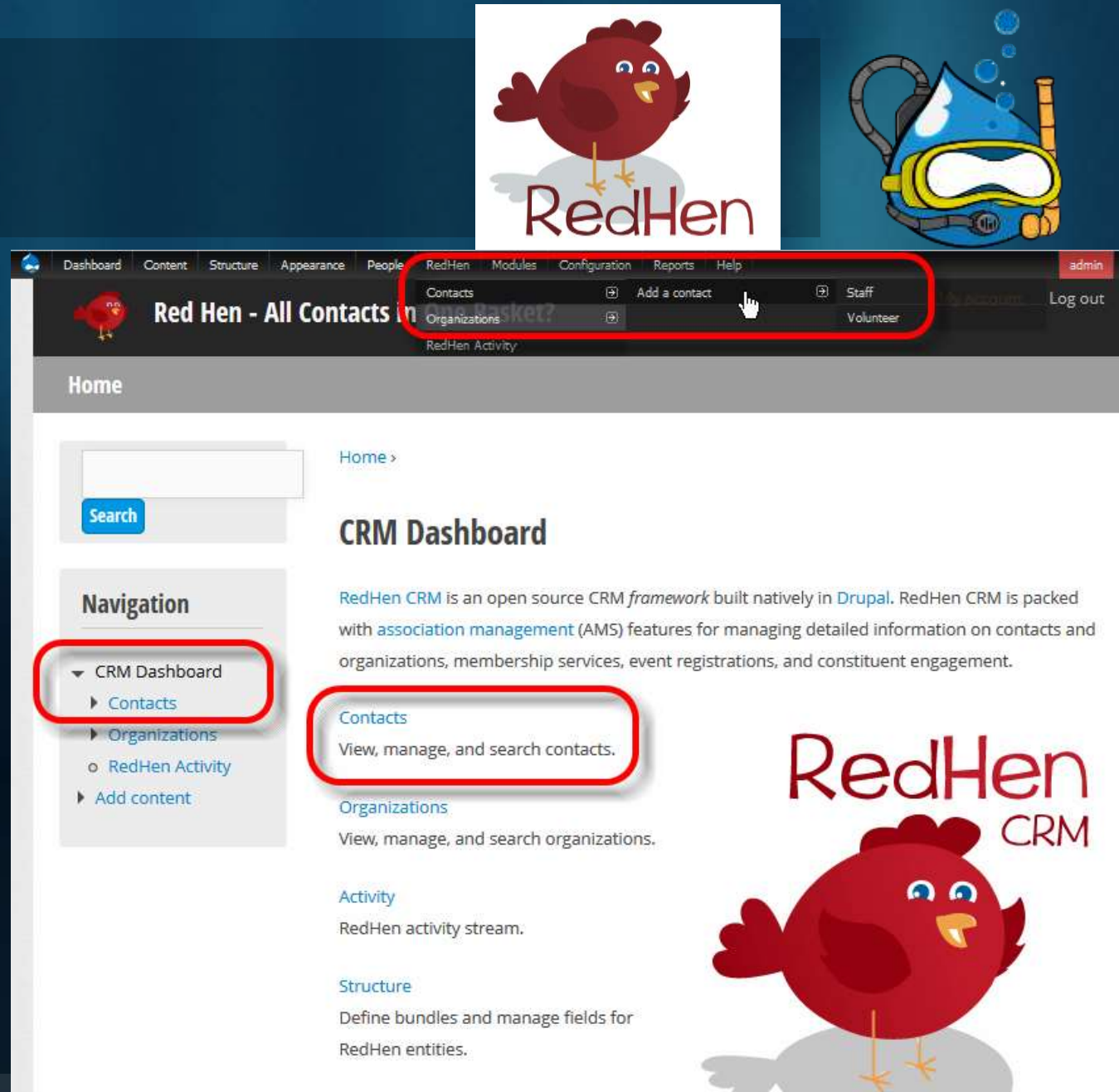
Settings

RedHen configuration and settings.

RedHen CRM

RedHen

- Add a Contact



The screenshot displays the RedHen CRM web application interface. At the top, there is a header with the RedHen logo (a red chicken) and the text "RedHen". To the right of the logo is a cartoon illustration of a blue water bottle with a yellow cap and a red chicken inside. Below the header is a navigation bar with links: Dashboard, Content, Structure, Appearance, People, RedHen, Modules, Configuration, Reports, Help. The "RedHen" link is highlighted with a red box. Below the navigation bar is a sub-header with links: Contacts, Organizations, RedHen Activity, Add a contact, Staff, Volunteer. The "Add a contact" link is highlighted with a red box. The main content area is titled "CRM Dashboard" and contains a search bar, a navigation menu, and a list of links: Home, Contacts, Organizations, Activity, Structure. The "Contacts" link is highlighted with a red box. The "Navigation" menu on the left is also highlighted with a red box, showing a list of links: CRM Dashboard, Contacts, Organizations, RedHen Activity, Add content. The "Contacts" link in the navigation menu is highlighted with a red box. The "Contacts" link in the main content area is highlighted with a red box. The "Add a contact" link in the sub-header is highlighted with a red box. The "RedHen CRM" logo is visible in the bottom right corner.

RedHen CRM

RedHen



- Add a Contact

Home > CRM Dashboard >

Contacts

Add a contact

This brings you to a new page where you specify you type of contact.

Filters

This expands to ask for First Name, Last Name, State, Contact Type

Type	First Name	Last Name	Email	Updated	Actions
Staff	Dennis	Solis	densolis@aol.com	Today at 1:12pm	edit delete
Volunteer	Bill	Brown	bill@example.com	Today at 1:03pm	edit delete

RedHen



- Add a Contact

Content Structure Appearance People RedHen Modules Configuration Reports Help 0 / 1 admin

 **National Association of Pet Shelters** ? [My account](#) [Log out](#)

Manage registrations

[Home](#) > [CRM Dashboard](#) > [Contacts](#) >

Add a contact

[Staff](#) [Volunteer](#)

RedHen



- Contact Filter

Contacts

Add a contact

▼ Filters

First name

Middle Name

Last name

State

Contact types

Apply

Reset

RedHen



- View a Contact
- Connect to a Drupal User Account

Cliff Payne (Volunteer)

Contact *Cliff Payne* saved.

SUMMARY

CONNECTIONS

MEMBERSHIPS

ENGAGEMENT

REGISTRATIONS

NOTES

ACTIVITY

edit

drupal user

archive

delete

State: Active

Email:

Address

cliff@example.com

Label

Bulk mailings?



On hold?

Primary



Address:

2884 King Street

Rockledge Florida 32926

United States

Availability: Weekends

RedHen



- Connect contact to user

Cliff Payne (Volunteer)

SUMMARY

CONNECTIONS

MEMBERSHIPS

ENGAGEMENT

REGISTRATIONS

edit

drupal user

archive

delete

Link a Drupal user *

- Select -

- Select -

Choose existing

Create new

LINK USER

Link a Drupal user to this contact

RedHen



- Connect contact to user

Link a Drupal user *

Create new ▼

Link a new or existing Drupal user to this contact

Username *

Cliff Payne (Volunteer)

Spaces are allowed; punctuation is not allowed except for periods, hyphens, apostrophes, and underscores.

E-mail address *

cliff@example.com

A valid e-mail address. All e-mails from the system will be sent to this address. The e-mail address is not made public and will only be used if you wish to receive a new password or wish to receive certain news or notifications by e-mail.

Password strength:

Password *

Passwords match:

Confirm password *

Provide a password for the new account in both fields.

RedHen



- Connect contact to user

Home > CRM Dashboard > Contacts >

Cliff Payne (Volunteer)

- Created a new user account for [Cliff Payne](#). No e-mail has been sent.
- Drupal user [Cliff Payne](#) has been linked to contact [Cliff Payne \(Volunteer\)](#).

SUMMARY

CONNECTIONS

MEMBERSHIPS

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REGISTRATIONS

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ACTIVITY

edit

drupal user

archive

delete

Drupal User: [Cliff Payne](#)

Engagement Score: 20

Email:

Address	Label	Bulk mailings?	On hold?	Primary
cliff@example.com		✓		✓

RedHen



- Add a Note

Note 1 on Cliff Payne (Volunteer)

[edit](#)[delete](#)

Message

Cliff called and said he would come by and walks some dogs this weekend (April 20th, 2013).

Type

Request for info ▼

Engagement Score

High-value engagement ▼

The selected engagement score, if any, will be applied to the contact when creating this note.

RedHen



- View notes for a contact

Cliff Payne (Volunteer)

The note has been saved.

SUMMARY

CONNECTIONS

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ACTIVITY

DEVEL

Add Note

► Filters

Body	Note Type	Author	Updated ▲	Created	Actions
C	Request for info	admin	Today at 9:04pm	Today at 8:46pm	view edit delete

RedHen



- View engagements for a contact

[Home](#) > [CRM Dashboard](#) > [Contacts](#) > [Cliff Payne \(Volunteer\)](#) >

Cliff Payne (Volunteer)

SUMMARY

CONNECTIONS

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ACTIVITY

DEVEL

► Filters

Score	Type	Created	Description	Source	Author
10	High-value engagement	Today at 9:04pm	Created when saving note 1	Note 1 on Cliff Payne (Volunteer)	admin
10	High-value engagement	Today at 8:46pm	Created when saving note 1	Note 1 on Cliff Payne (Volunteer)	admin

RedHen



- Adding Organization

[Home](#) > [CRM Dashboard](#) > [Organizations](#) >

Brevard County Animal Shelter (Shelter)

Organization *Brevard County Animal Shelter* saved.

SUMMARY CONNECTIONS MEMBERSHIPS CONTENT NOTES ACTIVITY DEVEL

[edit](#) [archive](#) [delete](#)

State: Active

Address:
392 Richards Road
Cocoa Florida 32926
United States

Types of animals accepted:
Dogs

RedHen



- Connecting Contacts and Organizations

Manage registrations

[Home](#) > [CRM Dashboard](#) > [Contacts](#) > [Cliff Payne \(Volunteer\)](#) >

Cliff Payne (Volunteer)

SUMMARY CONNECTIONS MEMBERSHIPS ENGAGEMENT REGISTRATIONS NOTES ACTIVITY

[Add Connection](#)

Cliff Payne (Volunteer) has no connections.

RedHen



- Connecting Contacts and Organizations

[Home](#) > [CRM Dashboard](#) > [Contacts](#) > [Cliff Payne \(Volunteer\)](#) > [Connections](#) >

Cliff Payne (Volunteer)

Connection type

Affiliated with ▼

Connections are only allowed between contacts and organizations.

Organizations *

bre

Brevard County Animal Shelter (Shelter)

☒ Affiliation Status

Organization Role *

Admin ▼

[Save connection](#)

RedHen



- View contact's connections

Cliff Payne (Volunteer)

The connection has been saved.

SUMMARY

CONNECTIONS

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ENGAGEMENT

REGISTRATIONS

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ACTIVITY

DEVEL

Add Connection

Connection	Type	Name	Status	Created	Author	Actions
Organizational affiliation	Organization	Brevard County Animal Shelter (Shelter)	Active	04/19/2013	admin	edit delete

RedHen



- Managing primary contact for organization

[Home](#) > [CRM Dashboard](#) >

Organizations

[Add an organization](#)

► [Filters](#)

Type ▾	Name	Updated	Actions
Shelter	Brevard County Animal Shelter	Today at 9:42pm	edit delete

RedHen



- Managing primary contact for organization

Home > CRM Dashboard > Organizations > Brevard County Animal Shelter (Shelter) >

RedHen

Brevard County Animal Shelter (Shelter)

SUMMARY

CONNECTIONS

MEMBERSHIPS

CONTENT

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ACTIVITY

DEVEL

Add Connection

Connection	Type	Name	Status	Created	Author	Actions	Primary contact
Organizational affiliation	Contact	Cliff Payne (Volunteer)	Active	04/19/2013	admin	edit delete	set as primary
Organizational affiliation	Contact	Amy Paulin (Staff)	Active	04/19/2013	admin	edit delete	set as primary

RedHen



- Managing primary contact for organization

[Home](#) > [CRM Dashboard](#) > [Organizations](#) > [Brevard County Animal Shelter \(Shelter\)](#) >

Brevard County Animal Shelter (Shelter)

SUMMARY

CONNECTIONS

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ACTIVITY

DEVEL

Add Connection

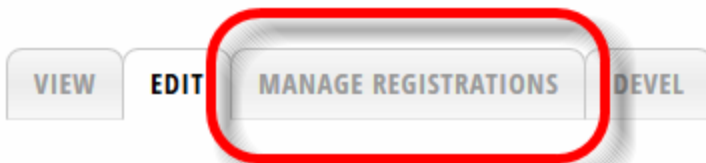
Connection	Type	Name	Status	Created	Author	Actions	Primary contact
Organizational affiliation	Contact	Cliff Payne (Volunteer)	Active	04/19/2013	admin	edit delete	set as primary
Organizational affiliation	Contact	Amy Paulin (Staff)	Active	04/19/2013	admin	edit delete	Primary

RedHen



- Adding Events (Content type)

Edit Event American Kennel Club - Orlando Dog Show



Title *

American Kennel Club - Orlando Dog Show

Body ([Edit summary](#))

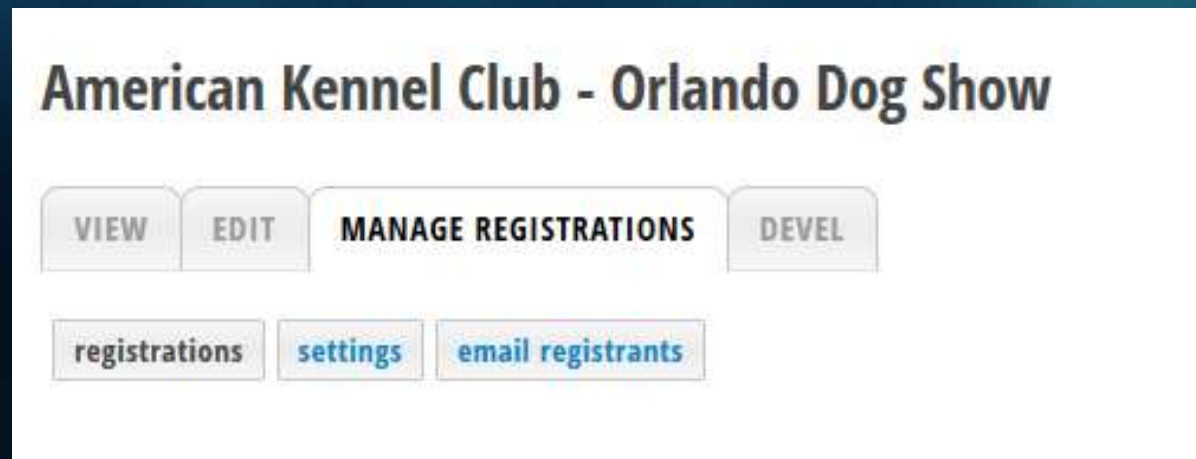
Wednesday, April 03, 2013]

New York, NY (April 2, 2013) — Move over college basketball, the dog sport world now has the “Final Five.” This December, the competitive year will culminate with five events in Orlando, Florida. The week’s highlights are three all-breed dog shows, a day of independent specialties and special attractions, and the AKC/Eukanuba National Championship. These premiere events will be held on December 10-15, 2013 at the Orange County Convention Center in Orlando, Florida.

RedHen



- Manage Registration



RedHen



- Manage Registration - Settings

American Kennel Club - Orlando Dog Show

[VIEW](#)[EDIT](#)[MANAGE REGISTRATIONS](#)[DEVEL](#)[registrations](#)[settings](#)[email registrants](#)☐ **Enable**

Check to enable registrations.

Capacity *

The maximum number of registrants. Leave at 0 for no limit.

▼ Scheduling

Open Date

When to automatically open registrations. Format: 2013-04-20 00:14:07 -0400. The date format is YYYY-MM-DD and -0400 is the time zone offset.

RedHen



- Event Content Type - Register

[Home](#) > [American Kennel Club - Orlando Dog Show](#) >

American Kennel Club - Orlando Dog Show

Notice: Undefined variable: entity in registration_status() (line 1075 of C:\Sites\www\redhen_demo\profiles\redhen_demo\modules\contrib\registration\registration.module).

[VIEW](#) [EDIT](#) [MANAGE REGISTRATIONS](#) [REGISTER](#) [DEVEL](#)

This registration is for: *

Other person ▼

Email

The email to associate with this registration.

[Save Registration](#) [Cancel](#)

RedHen



- Event Content Type – Manage Registration

[Home](#) > [American Kennel Club - Orlando Dog Show](#) >

American Kennel Club - Orlando Dog Show

[VIEW](#)[EDIT](#)[MANAGE REGISTRATIONS](#)[REGISTER](#)[DEVEL](#)[registrations](#)[settings](#)[email registrants](#)

List of registrations for *American Kennel Club - Orlando Dog Show*. **3** of **10** slots are filled.

id	Email	User	Created By	Count	Created	State	Actions
3	amy@example.com	Amy Paulin	admin	1	Sat, 04/20/2013 - 00:42	Complete	View Edit Delete
2	densolis@aol.com		admin	1	Sat, 04/20/2013 - 00:30	Complete	View Edit Delete
1	cliff@example.com		admin	1	Sat, 04/20/2013 - 00:25	Complete	View Edit Delete

RedHen



- Contact - Registration

[Home](#) > [CRM Dashboard](#) > [Contacts](#) > [Amy Paulin \(Staff\)](#) >

Amy Paulin (Staff)

SUMMARY

CONNECTIONS

MEMBERSHIPS

ENGAGEMENT

REGISTRATIONS

NOTES

ACTIVITY

DEVEL

Type	Parent Entity	Author	Email	Count	Updated	Actions
Standard registration	American Kennel Club - Orlando Dog Show	admin		1	Today at 12:42am	view edit delete

RedHen



- RedHen Membership
 - Manage Drupal user roles via organizational memberships.
 - “Active” member on effective date
 - “Expire” member on expiration date



**Florida
DrupalCamp**

2013

Sat. April 20, 2013 @ Florida Technical College in Orlando, FL

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Please Evaluate this session at:
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